



## iCommNet® KC Search™ and Keyword Search Feature Comparison

Patent pending iCommNet® technologies and solutions save you time and increase productivity. Unlike the conventional keyword search technique that returns hit-or-miss search results and shifts the validation responsibility to you, iCommNet® KC Search™ implements search-once technology calculating and delivering the most relevant search results from available searchable documents, thus reducing the search life cycle and making you and your customers more productive.

The table below compares search features between conventional keyword search and iCommNet KC Search, the intelligent precision search:

Feature	Keyword Search	iCommNet KC Search
Support of Natural Language	No	Full support of Natural Language Processing (NLP) with a rich set of linguistic rules and execution actions
Search Request	Limited to a few keywords	Unlimited and full NLP supporting natural and conversational sentences
Expression	Limited to Boolean expression	Unlimited and intuitive expression natural as person-to-person conversation
Search Comparison	Limited to textual comparison	Intelligent knowledge- and meaning-based comparison supporting domain-agnostic and domain-specific linguistic elements
Search Content Calculation	Limited to contents containing keywords	Knowledge- and domain-aware search contents calculation using parametric knowledge
Search Content Delivery	Unordered	Ordered based on precision search relevancy per customizable delivery specifications
Search on Document Content	No	Inter- and intra-document search highlighting relevant sentences or phrases
Incremental Search	No	Incremental search fully integrated with inter- and intra-document search
Domain Knowledge	Limited to domain keywords	Unlimited and implementation of domain knowledge cells and business rules
Instant Learning	No	Instant learning on-site in real-time and dynamic learning in real-time to adapt to dynamic business changes
Accuracy	Limited to hit-or-miss forcing repeated searches	Precision search and search once technology calculating and delivering precise search results
Efficiency	Burden is on you to validate the search results	KC Search ensures calculation and delivery of the most relevant search results per your specification
Instant Search Web Application	No	Instant availability of Web-based search application behind the firewall or over the Internet

Contact iCommNet for more information.